

Family Orientation
Summer 2026

Yvette Mozie-Ross, PhD
Vice Provost for Enrollment Management and Planning

CONNECTING STUDENTS, FAMILIES AND UMBC

Session Overview



INTRODUCTION



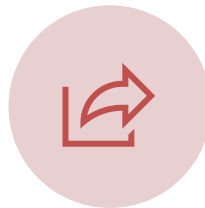
IMPORTANCE OF
FAMILY



HIGHER ED
CONTEXT/FERPA



STRATEGIES FOR
ENHANCING
COMMUNICATION



MYUMBC PROFILE
SHARING



QUESTIONS

Your Presenter

- Yvette Mozie-Ross, Vice Provost for Enrollment Management and Planning
- Supporting Students from Recruitment to Graduation
- 35+ Years of Service to UMBC and Higher Ed
- Doctorate in Education Policy and Leadership (Higher Ed Administration)
- UMBC Alumna
- Proud Parent of a UMBC Graduate



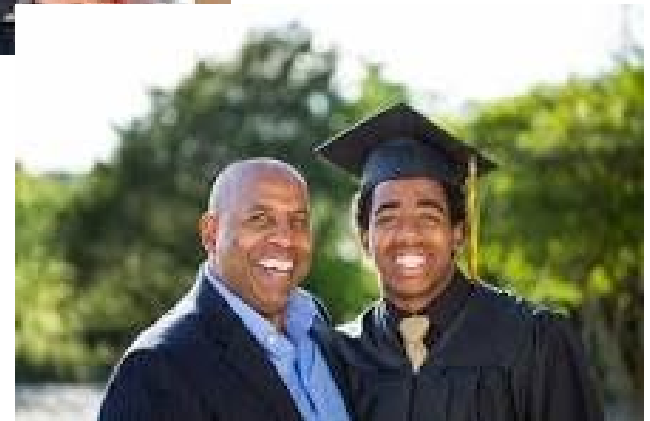
Importance of Family

What we know for sure...

Your student's success thus far has, at least in part, to do with your unwavering support and guidance along the way.



To get them to the next major milestone (completion of their undergraduate degree) your *continued* support and guidance will be critical.



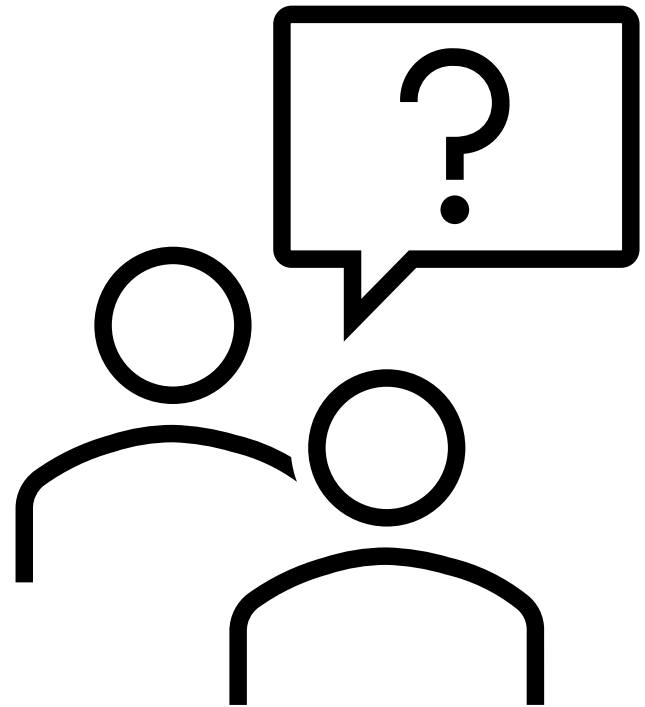
But conversations with university staff
may feel a bit different than what you
have been accustomed to.

Higher Education Context

Family Educational Rights and Privacy Act (FERPA):

- Student has a right to access their educational record and, if deemed necessary, take corrective action.
- Institution has an obligation to limit disclosure of student's personal identifiable information to third parties without prior written consent from the student.

So, how do we ensure,
within this higher
education context, you are
getting the information
you need to continue
supporting your student in
the best way you know
how?



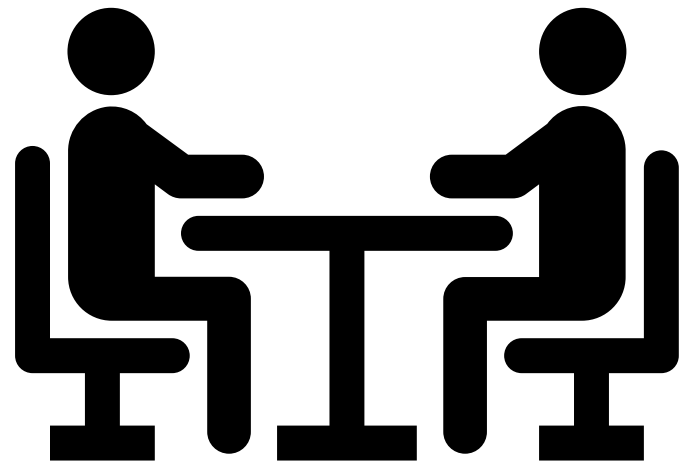
STRATEGIES FOR ENHANCING COMMUNICATION

Strategies for Enhancing Communication

#1

Be clear about your expectations.

Be clear with your student
about your expectations
regarding the sharing of
information.



Recommendations...



Have conversations with your student about your expectations for sharing information *prior* to the start of the academic year. (Side Note: Waiting to have this important conversation during mid-terms or finals is usually not very effective.)



Discuss in a relaxing setting i.e. vacation, dining out, etc.



Be clear and unapologetic. This is a non-negotiable.

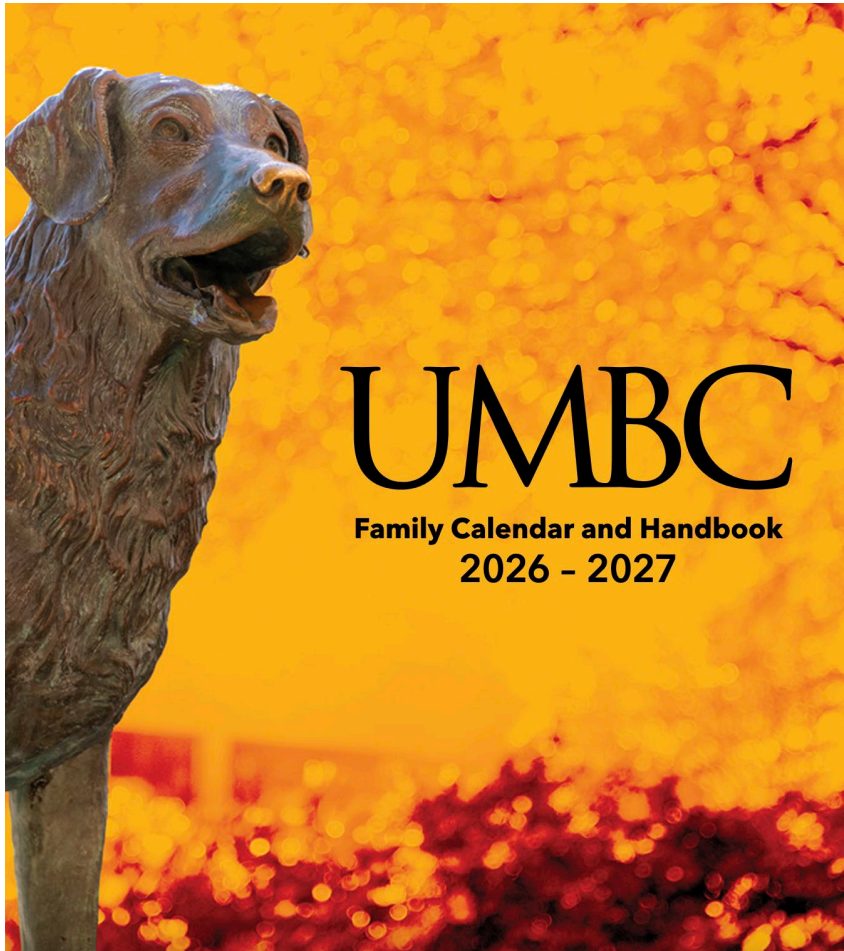


Remind students along the way of expectations.

Strategies for Enhancing Communication

#2

Know where to go for what.



The Family Calendar and Handbook!

Your one-stop resource for where-to-go-for-what at UMBC.

Recommendations...



Read from front to back *prior* to start of classes.



Transfer important dates, deadlines, email addresses and telephone numbers to your personal organizational devices.

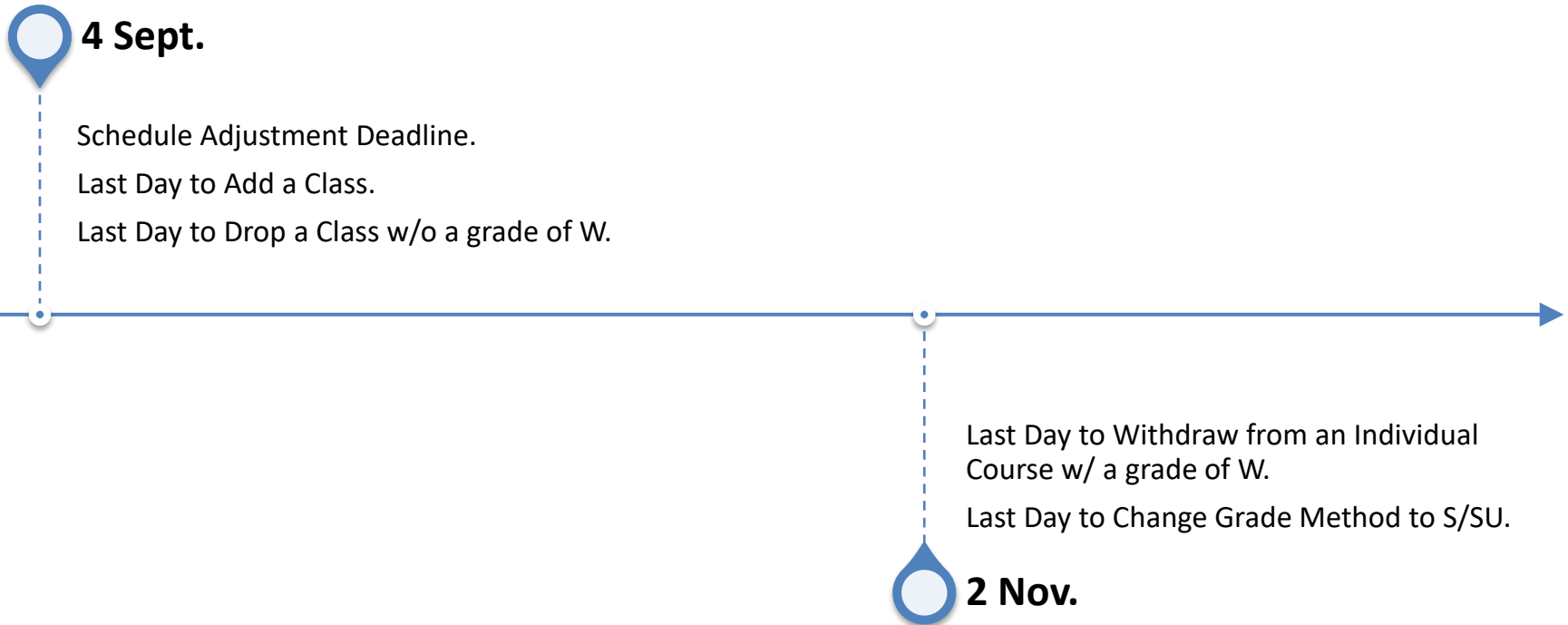


To add dates to your personal Calendar, subscribe to this URL: <https://my3.my.umbc.edu/groups/official-dates>



Be prepared to have timely and strategic conversations with your students.

Examples of Helpful Information...



Note: Since publication of the Family Calendar and Handbook, the Fall Schedule Adjustment Deadline and Last Day to Withdraw from Individual Course w A Grade of W have been updated. The correct dates are printed above.

So how might you use this
information?

How You Might Use this Information



5 days *prior* to Sept. 4, ask your student:

- Have you attended each of your classes?
- Have you reviewed the syllabus for each of your classes?
- Do you need to make an adjustment to your schedule?
- Remind student that the last day to adjust their schedule (add or drop a class without a grade of W) is Sept. 4.

How You Might Use this Information



Two weeks *prior* to Nov. 2, ask your student:

- Have you received any feedback in the way of graded homework assignment, paper, test, etc. that gives you an indication of how you're doing?
- Have you received an Early Academic Alert?
- Do you need to consider withdrawing from the course?
- Remind student the last day to withdraw from an individual course (with a grade of W) OR change grade method from Regular to Satisfactory/Unsatisfactory is Nov. 2.

Strategies for Enhancing Communication

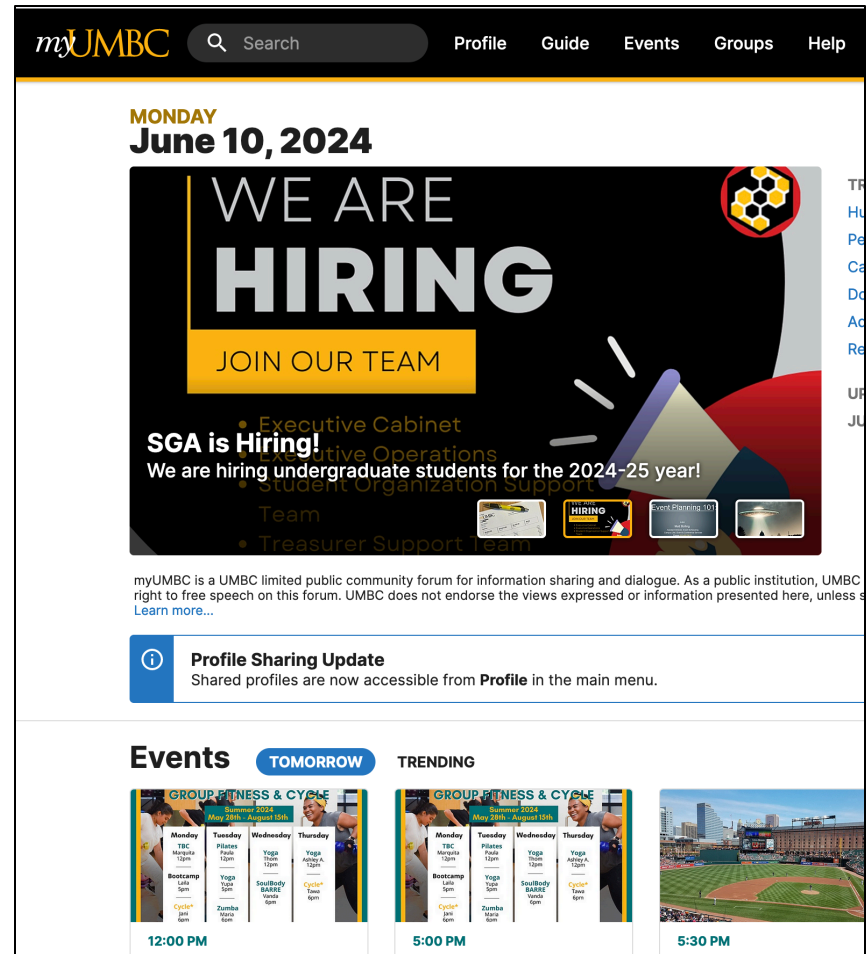
#3

Know how things work.

myUMBC

The campus portal for most communications and transactions including:

- Academic matters
- Business and administrative matters
- Social, co-curricular, community matters



The screenshot shows the myUMBC portal interface. At the top is a navigation bar with the myUMBC logo, a search bar, and links for Profile, Guide, Events, Groups, and Help. The main content area features a large banner for "MONDAY June 10, 2024" with the text "WE ARE HIRING" and "JOIN OUR TEAM". Below this, it lists hiring opportunities for the "SGA is Hiring!" including Executive Cabinet, Executive Operations, Student Organization Support Team, and Treasurer Support Team. A section titled "Profile Sharing Update" states that shared profiles are now accessible from the Profile in the main menu. At the bottom, there are sections for "Events" and "TRENDING". The Events section shows a calendar for "GROUP FITNESS & CYCLE" with activities like TBC, Pilates, Yoga, and Bootcamp. The TRENDING section shows a large image of a baseball field.

Let's take a tour of myUMBC...

COVID-19 (Coronavirus)

UMBC campuses are closed, but courses are now online and employees are working remotely.

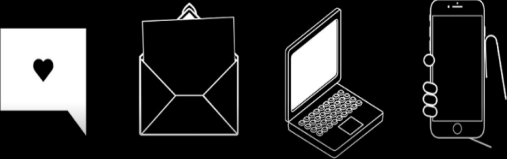
RETURN ROADMAP

#UMBCTOGETHER

TUESDAY
June 30, 2020

CLEAR
75.6°

The Women's Center is here to support you.



Women's Center Summer Availability, Services, and Resources

schedule a 1-1 support session with one of our professional staff members.

Wherever you are the Women's Center is here for you

And don't forget: *We see you. We believe you. You matter.*



RETRIEVER ESSENTIALS



UMBC RECREATION

#GETACTIVE



Get the app



Guide

View More


ACTIVITY GUIDE
Registration

Follow these steps to get registered on time


Recharge with Summer Reflection

Questions to ask yourself at the end of the academic year

TRENDING

Student Schedule & Registration

Financial Aid Inquiry

Schedule Builder

Payments & Billing

Transcript (Unofficial)

Degree Audit

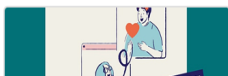
DEADLINES

JUL 6 Summer 2020 Session II Begins

AUG 14 Summer Session 2020 Ends

Events


UMBC On Campus Events are canceled.

For information on UMBC Event Center, umbceventcenter.com


Notifications

Open

ALERTS

To Do: Stafford Loans: Action Required

STEM SUMMER STEM AT UMBC

Beyond the Classroom
about 16 hours ago


ALL DAY TODAY: StarTalk (Baltimore Edition) 1d

JUL 22 Summer Lunch & Learn:
Wearable Sensors and Infrared Cameras

JUL 27 StarTalk (Baltimore Edition)

STEM SUMMER SESSION: BEYOND THE C...

Beyond the Classroom
about 16 hours ago


First stop....

- Email
- Notifications
- Blackboard



True Grit
CMSC



Your Academic Advisor
Dina G Glazer
For strategic course and career planning,
advising clearance, and [much more](#)

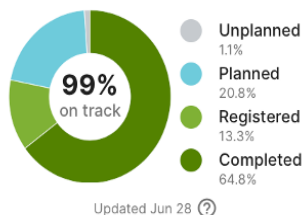
Contact Info



Your Academic Advocate
Clifton Saul
For personalized and [coordinated care](#) to
ensure timely degree completion

Get Help

Degree



[View More](#)
Degree Plan, Pathways, Requirements

Registration

Summer 2020		6 credits
CMSC 461	Lecture	3 credits
GES 110	Lecture	3 credits
CMSC 455	Lecture	Waitlist
Future Terms		18 credits
Fall 2020		

[View More](#)
Add/Drop, Schedule Builder, Schedule of Classes

Grades

Cumulative GPA
3.962
Last Semester (Spring 2020)
3.876
[View Unofficial Transcript](#)

[View More](#)
Grade History, Transcripts, Transfer Credit

Blackboard

SUMMER 2020

Billing

Due Now
\$0

Financial Aid

You have 2 To Dos

Next stop....

- MyUMBC Profile



The "Care Team"



True Grit



Profile Home



Notifications

ACADEMICS

Degree

Advising

Registration

Grades

Blackboard



FINANCES

Billing

Financial Aid

Campus Card



CAMPUS

Career Center



Housing



Parking

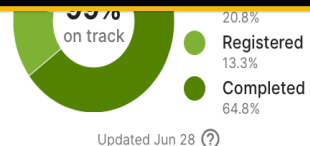


COMMUNITY

About

SETTINGS

Appearance



View More

Degree Plan, Pathways, Requirements

Blackboard

SUMMER 2020

CMSC 411 Grades Activity



CMSC 461 Activity



GES 110 Activity


Bars represent your class activity relative to your peers. [Learn more...](#)

Campus Card

Accounts

Retriever Dollars \$0.00

View More

Balances, Statements, Plans

CMSC 455 Lecture Waitlist

Future Terms

Fall 2020

18 credits

View More

Add/Drop, Schedule Builder, Schedule of Classes

Billing

Due Now
\$0

Total Balance

\$1,134.00

Pay Now

View More

Activity, Payments, Charges Due

Career Center



Career Goal

Software Developer

Resume Approved
over 1 year ago

Appointments
over 1 year ago

Workshop & Events
5 months ago

Internship / Co-op / Research
not completed

View More

UMBCworks, Career Events, Appointments

Last Semester (Spring 2020)

3.876

View Unofficial Transcript

View More

Grade History, Transcripts, Transfer Credit

Financial Aid

You have 2 To Dos

Unaccepted Awards

Spring 2021 - 2 awards

Fall 2020 - 2 awards

Summer 2020 - 2 awards

View More

To Dos, Awards, Disbursements

About

You need to verify your profile

Campus ID CX38610

Username ashinm1

Email ashinm1@umbc.edu

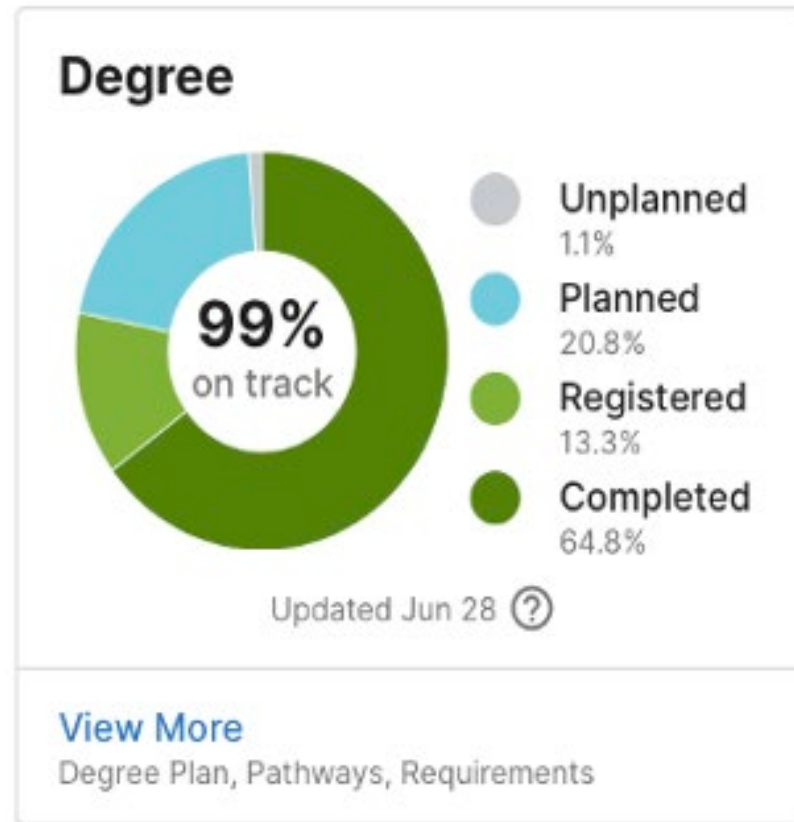
View More

Names, Addresses, Ethnicity, Military Status

myUMBC Profile
Cards...

Dashboard with
key student
indicators (think
“vital statistics”)

Let's take a deeper dive into a few of
the myUMBC Profile Cards...



Tracks student's progress toward degree completion. Tracks every component of the degree...

- Major Requirements
- Minor/Certificate Requirements
- General Education Requirements
- University Requirements



True Grit

 Profile Home Notifications

ACADEMICS

Degree

Advising

Registration

Grades

Blackboard 

FINANCES

Billing

Financial Aid

Campus Card 

CAMPUS

Career Center Housing Parking 

COMMUNITY

About

SETTINGS

Appearance

Degree

Requirements

Plan

Degree Audit

View an evaluation of your progress towards university requirements.

What-If Degree Audit

Run a degree audit with hypothetical majors/minors and/or planned courses.

Degree Planner

Organize the courses you plan to take by semester and see how they satisfy your degree requirements

Academic Pathways

Model four-year degree plans for UMBC programs

Apply for Graduation

Graduation Status

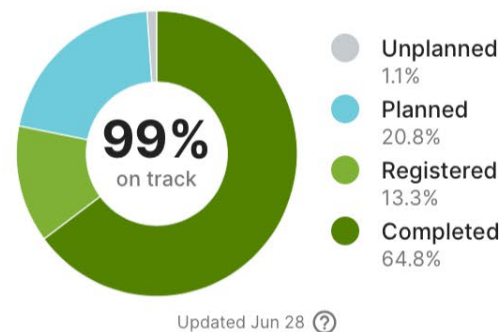
Enrollment and Degree Verification

View your enrollment and degree verification information at the National Student Clearinghouse

Overall Progress

This is a summary of your progress toward your declared majors, minors, and certificates. Courses in your shopping cart are included so you can see how they apply toward your degree. To see only completed courses, view your official Degree Audit.

Note: This not an official transcript and has been prepared to assist in your degree completion. Students are responsible for being aware of all degree requirements and their progress towards degree completion.



Unplanned

You can manage your planned courses with the [Degree Planner](#).



Computer Science, BS (Catalog 2018 - 2020)

Science: Four Additional Credits

1.0 credit to plan



Computer Science, BS (Catalog 2018 - 2020)

Science: 12 Credits

1.0 credit to plan



Planned



Computer Science, BS (Catalog 2018 - 2020)

Computer Science: Choose One

1 course planned





True Grit

Profile Home

Notifications

ACADEMICS

Degree

Advising

Registration

Grades

Blackboard

FINANCES

Billing

Financial Aid

Campus Card

CAMPUS

Career Center

Housing

Parking

COMMUNITY

About

SETTINGS

Appearance

Degree

Requirements

Plan

[Degree Planner](#)

Organize the courses you plan to take by semester and see how they satisfy your degree requirements

[What-If Degree Audit](#)

Run a degree audit with hypothetical majors/minors and/or planned courses.

[Academic Pathways](#)

Classes with an Incomplete (I) grade

Summer 2020

CMSC 461 Database Management Systems

3 credits · Registered

GES 110 Physical Geography

3 credits · Registered

Fall 2020

CMSC 411 Computer Architecture

3 credits · Planned

CMSC 421 Principles of Operating Systems

3 credits · Planned

CMSC 426 Principles of Computer Security

3 credits · Planned

CMSC 491 Special Topics in Computer Science

3 credits · Shopping Cart

CMSC 471 Introduction to Artificial Intelligence

3 credits · Registered

Spring 2021

CMSC 481 Computer Networks

3 credits · Planned

CMSC 487 Introduction To Network Security

3 credits · Planned

CMSC 447 Software Engineering I

3 credits · Planned

Registration

Summer 2020

6 credits

CMSC 461 Lecture

3 credits

GES 110 Lecture

3 credits

CMSC 455 Lecture

Waitlist

Future Terms

Fall 2020

18 credits

[View More](#)

Add/Drop, Schedule Builder, Schedule of Classes

Where students go to register for classes, upon meeting w their advisor and securing advisor clearance.
Where they go to adjust their schedules (after conferring with their advisor).



True Grit

Profile Home

Notifications

ACADEMICS

Degree

Advising

Registration

Grades

Blackboard

FINANCES

Billing

Financial Aid

Campus Card

CAMPUS

Career Center

Housing

Parking

COMMUNITY

About

SETTINGS

Appearance

Registration

[Student Schedule and Registration](#)

View and manage your classes and schedule

[Schedule Builder](#)

Build a schedule based on the classes you want and your free time

[Schedule of Classes](#)

Find courses offered this semester

[Syllabi Archive](#)

A collection of syllabi from past courses

Related

[Degree Requirements](#)

View your progress toward your degree

[Enrollment and Degree Verification](#)

Your info at the National Student Clearinghouse

Summer 2020 6 credits

Mon, Jul 6 - Fri, Aug 14

CMSC 461 Database Management Systems

3 credits · Graded

Lecture
Section 01[George Ray](#)Mon/Wed 5:00 PM–8:10 PM
Online

GES 110 Physical Geography

3 credits · Graded

Lecture
Section 01[Jeffrey Halverson](#)

Online

CMSC 455 Numerical Computations

3 credits · Waitlisted

Lecture
Section 01[Jon Squire](#)

Online

Summer 2020 3 credits

Tue, May 26 - Thu, Jul 2

CMSC 411 Computer Architecture

3 credits · Graded

Lecture
Section 01[Ivan Sekyonda](#)

Online

Fall 2020 9 credits

Thu, Aug 27 - Wed, Dec 9

CMSC 411 Computer Architecture

3 credits · Graded

Lecture
Section 05[Ivan Sekyonda](#)Mon/Wed 2:30 PM–3:45 PM
Online

CMSC 471 Introduction to Artificial Intelligence

3 credits · Graded

Lecture

Erevedoon Vafaei

Tue/Thu 5:30 PM–6:45 PM

Grades

Cumulative GPA

3.962

Last Semester (Spring 2020)

3.876

[View Unofficial Transcript](#)

[View More](#)

Grade History, Transcripts, Transfer Credit

Where students go to check their grades at the end of the semester. They can also access a transcript (a comprehensive academic record).

Blackboard

SUMMER 2020

CMSC 411

Grades Activity



CMSC 461

Activity



GES 110

Activity



Bars represent your class activity relative to your peers. [Learn more...](#)

Students can compare their use of resources in our learning management system (Blackboard) with others. Builds self-awareness and allows students to self-correct.

Career Center



Career Goal

Software Developer



Resume Approved

over 1 year ago



Appointments

over 1 year ago



Workshop & Events

5 months ago



Internship / Co-op / Research

not completed

[View More](#)

UMBCworks, Career Events, Appointments

Career planning at UMBC begins Day 1. Students meet with a career counselor to discuss career goals. This customized checklist provides a roadmap for helping students build a more marketable and competitive portfolio.

So, given the higher ed context (FERPA) we discussed earlier, how can family members access myUMBC Profile so that you can continue to support your students?



Introducing...

myUMBC Profile Sharing

myUMBC

Search

[Profile](#)
[Guide](#)
[Events](#)
[Groups](#)
[Help](#)

TG

True Grit

Profile Home

Notifications

Academics

Grades

Blackboard

☒

Finances

Billing

Campus Card

☒

Timesheets

☒

Campus

Parking

☒

Community

About

Settings

Appearance

Notifications

Security

Sharing

Profile Sharing

Profile Sharing

The Family Educational Rights and Privacy Act (FERPA) protects the privacy of student education records by limiting the disclosure of such records. A student may request that UMBC disclose records by sharing their own profile with another person. You may direct UMBC to share your profile with as many people as you wish.

[Profile Sharing FAQs](#)

To share parts of your profile with others:

1. Click **Share Profile** and specify the person's email and the parts of your profile you want to share.
2. They receive an invitation in their inbox.
3. They click the link in the email and log in with a **myUMBC**, **Google**, **Microsoft**, or **Amazon** account.
4. They can access your profile through a **People** menu.

Note: This information is private, so only share with people that you know and trust.

Share Profile

Here's how your student can grant you access to their myUMBC Profile...

Step 1 – Log into myUMBC
 Step 2 – Click on "Sharing"
 Step 3 – Fill in online Profile Sharing Form



True Grit

Profile Home

Notifications

ACADEMICS

Degree

Advising

Registration

Grades

Blackboard

FINANCES

Billing

Financial Aid

Campus Card

CAMPUS

Career Center

Housing

Parking

COMMUNITY

About

SETTINGS

Appearance

Profile Sharing

Email

Offline

☐ Grant this person the ability to also access this information by phone, email or in person.

Name

Phone

Share Access

☐ Notifications
To Dos, Holds, Alerts

Academics

☐ Degree
Degree Plan, Pathways, Requirements☐ Advising
Advising☐ Registration
Add/Drop, Schedule Builder, Schedule of Classes☐ Grades
Grade History, Transcripts, Transfer Credit☐ Blackboard
Bars represent your class activity relative to your peers

Finances

☐ Billing
Activity, Payments, Charges Due
To allow this individual to view ebills and make payments online, you must also [set up a Parent PIN](#).☐ Financial Aid
To Dos, Awards, Disbursements☐ Campus Card
Balances, Statements, Plans

Community

☐ About
Names, Addresses, Ethnicity, Military Status

Create

Recommendations...

(aka “Rules of Engagement” for Using myUMBC Profile)



Discuss profile sharing with your student *prior to* the start of the academic year.



Monitor activity frequently (weekly) during first year transition.



Avoid using information in a punitive manner.



Do ask your student “How can I/we be supportive?”



Remind student about resources (faculty, academic advisor, tutoring, etc.) available to them.



Call us if you need assistance. We’re happy to help.

For more info on Profile Sharing, watch this video....

https://youtu.be/NR8fFsG_OfA

Questions?